# FW: Unsuccessful Maint fee payment attempt made 12/11/2012- Patent # 6159166

Beavers, Kelly [Kelly:Beavers@USPTO.GOV]

Sent:Wednesday, January 02, 2013 2:03 PM

To: kschatz

Hi Kathy,

Per our conversation...... Our credit card processing service was experiencing a significant outage on 12/11/2012 (between 6:30am-11:30am ET) when you tried to pay the maintenance fee on Patent # 6159166. The supervisor in the Maintenance Fee area advised contacting the Office of Petitions and indicating the

system issue as backup of the payment attempt.

Again, their phone # is 571-272-3282.

Thank you.

Kelly Beavers

Office of Financial Mgmt. Systems/Financial Systems Ops. Div. (OFMS/FSOD)

United States Patent & Trademark Office (USPTO)

Phone: 571-272-6318 Fax: 571-273-6318 JAN 0 7 2013

From: Hall, Warren (Pragmatics)

Sent: Friday, December 28, 2012 9:15 AM

To: Beavers, Kelly; Assist RAM Team

Cc: Lee, Matthew

Subject: RE: Unsuccessful Maint fee payment attempt made 12/11/2012- Patent # 6159166

2:57

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Kelly,

There was a credit card validation problem at the time. Please have the customer try again.

**2012-12-11 10:24:14**,079 INFO STL,tran in ,INTMTFEE,**09045018**,\$2,480.00,,,,CC,...8854,20121211,**MAURICE R TAYLOR**,**MAINTENANCE FEE PAYMENT** 

2012-12-11 10:30:15,685 INFO STI,tran out,INTMTFEE,09045018, ,-80,15,The Credit Card validation system is experiencing a higher than normal volume and is unable to process your card at this time. Please try again later.,2480.00,,,,CC,...8854,20121211,MAURICE R TAYLOR,,MAINTENANCE FEE PAYMENT

Thank you,

#### Warren Hall Sr.

Pragmatics, Inc. 2051 Jamieson Avenue, Suite 504 Alexandria, VA 22314 (571) 319-0463 Ext. 201



From: Beavers, Kelly

Sent: Thursday, December 27, 2012 4:05 PM

**To:** Assist RAM Team **Cc:** Lee, Matthew

Subject: Unsuccessful Maint fee payment attempt made 12/11/2012- Patent # 6159166

### RAM Team,

Can you check the log files to see if a payment attempt was made to pay the 12<sup>th</sup> yr. maintenance fee for patent # 6159166 (appl # 09045018) on 12/11/2012? A customer left me a voice mail that they attempted to pay online that day but got an error message. The patent expired the following day due to non-payment.

Thank you.

#### **Kelly Beavers**

Office of Financial Mgmt. Systems/Financial Systems Ops. Div. (OFMS/FSOD)

United States Patent & Trademark Office (USPTO)

Phone: 571-272-6318 Fax: 571-273-6318 2013 JEN -9 PN 2:51

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#### **Account Activity**

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